What do you need to apply?
Client eligibility and the amount of assistance is determined in accordance with Federal & Navajo Nation established guidelines and procedures. All applicants will be given equal consideration and an opportunity to apply for assistance.

1. DSS NFAS application.
2. Bring in the most current documents for all household members:
   - Head of household ID/Driver License
   - Social Security Cards for all household members
   - Certificate of Indian blood for all household members
   - Income Verification for all household members 18 yrs. +
   - Proof of Residency
   - Documentation showing assistance from TANF, SSI, SNAP
3. Original and current invoice/quote from vendors with clients’ name and account number. - Propane, utility, electric, and gas.
4. Additional documents may be required upon request

Need more information?
Please reach out to your local NFAS Casework Office for additional information on the various financial assistance services provided and additional requirements.

Where do I apply?
Visit your local NFAS Casework Office

WINDOW ROCK OFFICE
Bldg. #2689 Window Rock Blvd.
T: (928) 871-4664/4665/4667
FAX: (928) 871-7909

CHINLE OFFICE
Rt. 7 Old BIA Complex Bldg. #175194
T: (928) 674-2039/2040
FAX: (928) 674-2043

SHIPROCK OFFICE
Nataani Nez Complex, South HWY 491
T: (505) 368-1572/1522/1488
FAX: (505) 368-1177

TUBA CITY OFFICE
Corner of Pine St and Edgewater Dr.
T: (928) 283-3278
FAX: (928) 283-3276

DILKON OFFICE
South of Rt. 15, MP54.9
T: (928)674-3113
FAX: (928)674-3113

GALLUP OFFICE
116 South Boardman Dr.
T: (505)726-2672 ext. 102/104
FAX: (505) 726-2480

KAYENTA OFFICE
BLDG. 2711, HWY 163
T: (928) 674-2039/2040
FAX: (928) 674-2043
NFAS Chine to pick-up applications only. No Appts.

CROWNPOINT OFFICE
2724 Chapter House Rd. (Between Chapter House and Head Start)
T: (505) 786-2236

Applications accepted at these locations only
HOW MUCH DOES AN ELIGIBLE HOUSEHOLD RECEIVE?

The amount an eligible household receives depends on the family’s gross income and household size.

### Who Qualifies?

The Navajo Nation LIHEAP, LIHWAP, and CSBG serves low-income households that are either at or below the 60% State Median Income or 200% level of the National Poverty Guidelines. In addition, households are categorically eligible if one person in the household receives at least one of the following:

- Temporary Assistance for Needy Families (TANF)/Department for Self-Reliance
- Supplemental Security Income (SSI)
- SNAP benefits/Commodity Food

Priority will be given to the most vulnerable population.

- Elderly (60 yrs. old) receiving disability benefits
- Elderly (60yrs. old)
- Disabled receiving disability benefits
- Families with young children (6yrs. old and younger)

### What is the Service Delivery Area?

Navajo Nation, including Trust lands and the satellite communities of Alamo and Tohajilee for at least thirty (30) consecutive days at the time of the application.

### What type of assistance is provided?

<table>
<thead>
<tr>
<th>LIHEAP</th>
<th>LIHWAP</th>
<th>CSBG</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wood/Coal/Pellet</td>
<td>Water/Waste water</td>
<td>Basic Needs</td>
</tr>
<tr>
<td>Heating Assistance (Electric)</td>
<td>Septic Tank Service</td>
<td>Training/Education</td>
</tr>
<tr>
<td>Cooling Assistance (Electric)</td>
<td>Drinking Water (Hauling)</td>
<td>Health Care</td>
</tr>
<tr>
<td>Emergency Crisis</td>
<td>Housing Related</td>
<td></td>
</tr>
<tr>
<td>Weatherization</td>
<td>Employment</td>
<td></td>
</tr>
<tr>
<td>Propane/Natural Gas</td>
<td>Minor Plumbing &amp; Repair</td>
<td></td>
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</tbody>
</table>

### HOW MUCH DOES AN ELIGIBLE HOUSEHOLD RECEIVE?

The amount an eligible household receives depends on the family’s gross income and household size.

<table>
<thead>
<tr>
<th>60% SMI</th>
<th>Household Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>LIHEAP</td>
<td>1–3</td>
</tr>
<tr>
<td>Wood/Coal/Pellet</td>
<td>$800.00</td>
</tr>
<tr>
<td>Heating Assistance (Electric)</td>
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</table>

<table>
<thead>
<tr>
<th>200% NPG</th>
<th>Household Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSBG</td>
<td>1–3</td>
</tr>
<tr>
<td>Basic Needs</td>
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<tr>
<td>Housing Related</td>
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<td>$1,200.00</td>
</tr>
</tbody>
</table>

IF you need help paying for your utility bill, water bill or other everyday expenses...

You may qualify for financial assistance through LIHEAP, LIHWAP and/or CSBG.

**What is LIHEAP?**

The Low Income Home Energy Assistance Program (LIHEAP) helps eligible, low income households pay their primary source of heating or cooling costs or weatherizing their home to make it more energy efficient.

**What is LIHWAP?**

The Low Income Household Water Assistance Program (LIHWAP) helps eligible, low income households pay their water/wastewater bill that may be past due or are facing disconnection.

**What is CSBG?**

The Community Service Block Grant (CSBG) helps eligible, low income households pay for basic everyday needs including utility & water bills.